

COUTTS & CO

* Denotes Contact Information With A Future Effective Date

Bacs Recalls

Banking Operations - Regular Payments Team
Aldgate Union, 10 Whitechapel High Street, 1st Floor, London E1 8DX
Tel Nos. 0207 753 1000

Centralised Unpaid Cheques In / Out

The Customer Services Telephone helpdesk number for all queries relating to Unpaids Inward for Coutts customers is 0845 702 3072 and the operating hours are between 09.00 and 16.30 hrs (Monday to Friday).

Cheques crossed 180002 to be returned to:
Nat West Plc, Centralised Unpaid In Unit, PO Box 6351, Loughborough LE12 9XX

Special Presentations

General Clearing Enquiries & Cheques for Special Presentation should be sent to:
Voucher Processing Centre - Coutts Banking Operations
Aldgate Union, 10 Whitechapel High Street, 1st Floor, London E1 8DX
Tel: 0207 753 1000

Account Switching

Post Settlement Differences / Research & Adjustment

General Payment / Account Information