



* Denotes Contact Information With A Future Effective Date

Head Office Collection Accounts

42-60-05 to 44-99-91 Blaise Pascal House,
100 Pavillion Drive,
Northampton NN4 7YP
01604 665287

For titles of individual collection accounts refer to the numerical section UK clearings directory

Bacs Customer Service Centre 0845 604 0000

Bacs Recalls

Telephone calls to advise BACS recalls for all HSBC Bank sort codes should be made to :

0845 600 9573

Centralised Unpaids

40-39-40 HSBC CRI Unit, PO Box 219,
iPSL, Blaise Pascal House,
100 Pavillion Drive,
Northampton NN4 7XW
0845 1650416
(Option 2)

For general use including telephone advices and third party collected items

UNPAIDS FOR INTERNATIONAL CHEQUE PAYMENT SERVICES

40-05-15 International Cheque Payment Services,
PO Box 181, Harry Weston Road,
Coventry, CV3 2SH, United Kingdom

0345 600 6498

Special Presentations

Centralised Special Presentations IN (including First Direct)

HSBC Bank Plc
Special Presentations
Harry Weston Road
Coventry
CV3 2SH

Tel: 0845 602 3853

Except for Bills of Exchange and cheques drawn on the branches listed below:		
40-00-02 & 40-04-43 (Administered by 40-02-50)	Head Office Branch, PO Box 181, Harry Weston Road, Coventry, CV3 2SH, United Kingdom	0345 600 6498
40-05-15	International Cheque Payment Services, PO Box 181, Harry Weston Road, Coventry, CV3 2SH, United Kingdom	0345 600 6498
40-61-62	HSBC Bank International Ltd, PO Box 615 28-34 Hill St, St Helier Jersey. C.I. JE4 5YD	01534 616000
40-48-01	HSBC Private Bank (C.I.) Ltd, Jersey Branch, 1 Grenville St, St Helier, Jersey. C.I. JE4 9PF	01534 672000
Returns Account Reconciliation		
Lines open 9:00am to 5:00pm		0845 1650416 (Option 1)
General Payment / Account Information		
CHAPS Queries		0845 850 0321
FX and Money Markets Client Services		
40-00-01	HSBC, 8 Canada Square, London, E14 5HQ	0207 991 7300
HSBC Bank International Ltd		
40-61-62	PO Box 615, 28-34 Hill St, St Helier Jersey. C.I. JE4 5YD	01534 616000
INSTITUTIONAL FUND SERVICES		
IFS Global Custody & Trust, Retail Wholesale & Trust Services		
40-49-19	8 Canada Square, London, E14 5HQ	0207 005 8246