



* Denotes Contact Information With A Future Effective Date

Bacs Recalls

For all branches: 0870-060-6655.

The Recall Letter should be sent to the address listed against the branch sort code unless an alternative destination is given during the telephone call.

Centralised Unpaid Cheques In / Out

Cheques being returned to TSB should be sent to the address linked to the sort code shown on the crossing stamp or in accordance with the instructions on the Rear Endorsement, where there is no front crossing stamp present.

Special Presentations

Please send all special presentations to the postal address associated with the Sort Code. Follow up telephone calls for all branches: 0870-060-6655.

Account Switching

Post Settlement Differences / Research & Adjustment

Telephone Number: 0345 124 3334

General Payment / Account Information