



* Denotes Contact Information With A Future Effective Date

Bacs Recalls

- **Address** : AMS Clydebank, Bering House, Mariner Court, Clydebank Business Park, Clydebank, G81 2NR
- **Telephone** : 0800 121 4206 for all recall requests
- **Fax** : 0141 950 4838

Centralised Unpaid Cheques In

- **Address** : Unpays Inwards, Bering House, Mariner Court, Clydebank Business Park, Clydebank, G81 2NR
- **Sort Code** : 82-70-19
- Above to be used for all unpaid cheques to Clydesdale and Yorkshire Bank, unless the cheque carries a front crossing stamp.
- **Telephone** : 0800 121 4206
- **Fax** : 0141 950 5011

Centralised Unpaid Cheques Out

- **Telephone** : 0800 121 4206

Special Presentations

- Contact telephone number against receiving branch

Account Switching

- Contact account holding branch

General Payment / Account Information

International Trade

- Any documentation or correspondence relating to Letters of Credit or International Guarantees to be forwarded to Clydesdale Bank PLC, International Trade GB, HO Box 20, 2nd Floor, 40 St Vincent Place, Glasgow, G1 2HL.
- Any documentation or correspondence relating to Documentary Bill Collections to be forwarded to Clydesdale Bank PLC, International Trade GB, HO Box 20, 2nd Floor, 40 St Vincent Place, Glasgow, G1 2HL.
- Import Loans - Form GB0086L Advice of Import Loan Limit and Customer Information Sheet to be scanned and emailed to the International Trade GB email box ("international trade"). Import Loan drawdown requests and supporting documents to be faxed to International Trade GB fax number 0141 248 6982
- Any general enquires for International Trade by phone to 0141 242 3073 from where you will be directed to the appropriate section.